

# STEP-IN PROGRAM

**Building stronger Iowa families.**

In times of crisis, **STEP-IN** is here to build on your family's strengths and provide a shoulder to lean on. We'll work with you to keep children safely at home instead of entering juvenile court or a child welfare or hospital setting.

## **STEP-IN** provides your family with:



24-hour availability



Crisis intervention services



Case management

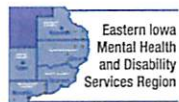


Family team meetings



Connections to community resources, like food pantries, affordable housing, or after-school programming

This free and voluntary program is a crisis intervention service for children and families in Scott, Muscatine, and Cedar Counties.



*This program is funded by the Eastern Iowa Mental Health and Disability Services Region.*



111 West 15th Street, Davenport, IA 52803  
**563.232.5003**



## About LSI

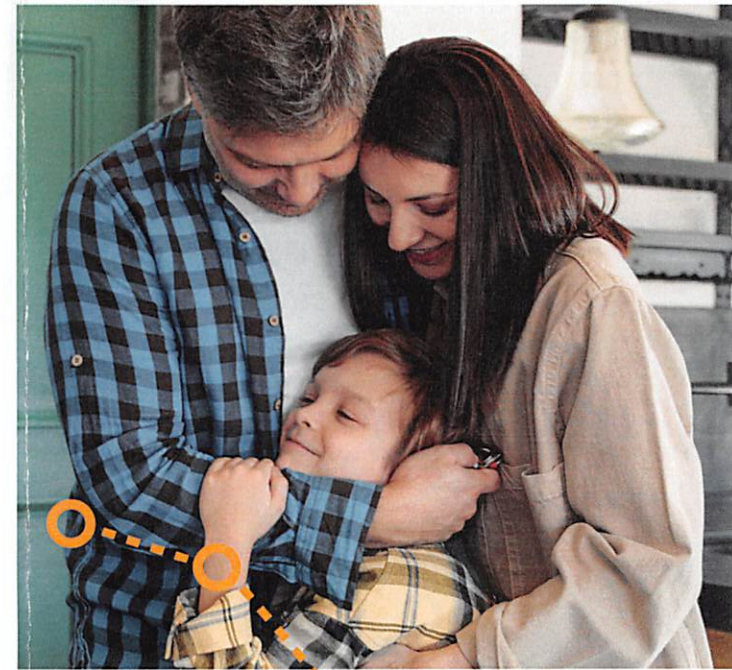
At LSI, we are fueled by the power of the human spirit and driven to create stronger Iowa communities.

Our work isn't done until every Iowa child has a safe, healthy home; until every individual seeking greater mental wellbeing has access to quality therapy; until every refugee or immigrant neighbor feels welcome in their new home; until every Iowan with a disability has the independence they need to thrive.

Team LSI stands united, ready to tackle the difficult issues facing our neighbors. We proudly serve people of all ages, abilities, religions, sexes, gender identities, national origins, ethnicities, races, and sexual orientations.

## Where We Are

This free and voluntary program is a crisis intervention service for youth and families in Scott, Muscatine, and Cedar Counties

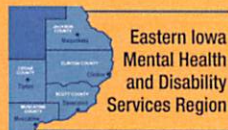


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**STEP-IN Program**  
Referral/Crisis Number  
**563.232.5003**



[LSIowa.org](http://LSIowa.org)

[facebook.com/LSI.iowa](https://facebook.com/LSI.iowa)





**Together, we'll develop a plan that is built around your family and link you with community resources to support you as you move forward.**



We'll work with you to develop skills like anger management, communication, coping methods, or overcoming substance use issues, and address any other needs your family has. And within 45 days, we'll step out of an improved, happy, and healing home.



We work with families to keep children safely at home instead of entering juvenile court or a child welfare or hospital setting.

## **STEP-IN** provides your family with:



24-hour availability in times of crisis



Crisis intervention services



Case management



Referrals to psychological evaluations, therapy, and other mental health resources



Connections to community resources, like food pantries, affordable housing, or after-school programming



Skill development like healthy communication, conflict resolution, coping mechanisms, and building consistent schedules



Family team meetings

## **HOW TO REFER**

Law enforcement officials, hospital personnel, private physicians, schools, judges, Department of Human Services or Juvenile Court Systems officials may make referrals at any time.

## **ELIGIBILITY**

Families must be experiencing a crisis in which a child is on the verge of mental health hospitalization, refusing to return home, beyond safe parental control, or if the child is at risk of out-of-home placement.

Children who are in need of immediate psychiatric hospitalization are not eligible for this service. If you believe your child is in immediate need of hospitalization, please dial 911.

