



How was eligibility for Pandemic EBT (P-EBT) determined?

The Iowa Department of Education (Department) included data for all districts/buildings who report student-level data to the Department. Student records for students who were enrolled in your district as of March 16, 2020 were used. These data were matched to the most current demographic records for names, birth dates, and addresses. Records that indicated a student exited the district and/or had a primary enrollment in another building or district were not included.

- All public school districts report student-level data to the Department so no action is needed from public school districts.
- For non-public schools participating in the National School Lunch Program and reporting student-level data to the Department, no action is needed.
- For non-public schools participating in the National School Lunch Program (NSLP) and not reporting student-level data to the Department, the Department contacted your NSLP Authorized Representative and Determining Official to offer a reporting option. Alternatively, families who did not receive a P-EBT card by July 29, 2020 and believe they qualify for P-EBT, may contact the DHS P-EBT phone number, 1-877-347-5678, from 8 am-4:30 pm Monday-Friday.

What is the school's role in P-EBT?

To make sure all eligible families have the most up-to-date information, please share the Iowa DHS P-EBT Frequently Asked Questions document and the link to the DHS P-EBT website with your families by posting it on your school website or other avenues you generally use to share information with your families. If you receive P-EBT eligibility questions, please encourage families to review the [DHS P-EBT FAQ](#) and follow the instructions on the FAQ if their question isn't answered.

Will the Iowa Department of Education contact a school district/non-public school regarding P-EBT?

The vast majority of P-EBT inquiries will be resolved through the DHS P-EBT telephone number listed in the DHS P-EBT Frequently Asked Questions document. The Department may contact a school district or non-public school if additional information is needed to respond to a P-EBT inquiry received through the DHS P-EBT customer call center.

Is there more information available for schools about the USDA Pandemic EBT Program?

For additional information please check the [Iowa Department of Human Service's website](#) along with the [USDA P-EBT Q&A](#).